

ARIS Process Performance Manager

Measure, Analyze and Optimize your Business Processes

ARIS Process Performance Manager (ARIS PPM) is the leading tool to analyze, evaluate and monitor your business processes. From actual processes, ARIS PPM generates intuitive Management Dashboards that clearly display your current performance. An integrated early-warning system automatically monitors all running instances and instantly alerts you of deviations, enabling you to react quickly and initiate countermeasures. Process-related data is the foundation for future benchmarks, in comparison to your company's historical data. ARIS PPM yields a continuous optimization of your internal and external activities, thus contributing crucially to your business success.

Discover your strengths and weaknesses

Today, changing economic conditions require shorter product cycles, quicker time-to-market and more efficient resource management. IT solutions play an important and decisive role in the realization of global goals. ARIS PPM assists in determining whether business processes, agreements and procedures are running smoothly, and which processes serve as a companywide best practices.

Activities and Structure

ARIS PPM provides a comprehensive display of your actual process performance in two ways:

- Quantitatively, by objectively measured process Key Performance Initiatives (KPIs)
- Qualitatively, by a graphic visualization of the structure of actual activities

Process-Based KPIs

ARIS PPM measures the performance of your business processes based on the runtime data of connected IT systems (e.g., SAP) and calculated KPIs, such as:

- Cycle time
- Adherence to delivery dates
- Process costs

The KPIs enable the verification of the attainment of company goals. As a result, you have more time to react to any deviations.

Proactive Control

Through ARIS PPM, you control your activities proactively instead of simply reacting to your company's financial performance. In addition to the performance KPIs, ARIS PPM generates a logbook of your business activities and history. This logbook contains each and every single instance in the form of a graphic process model. This allows for the timely disclosure of all past process performance (e.g., order processing no. 4711 at 27.03.2002) as well as the automatically generated corresponding process chain.

Available Add-On Modules

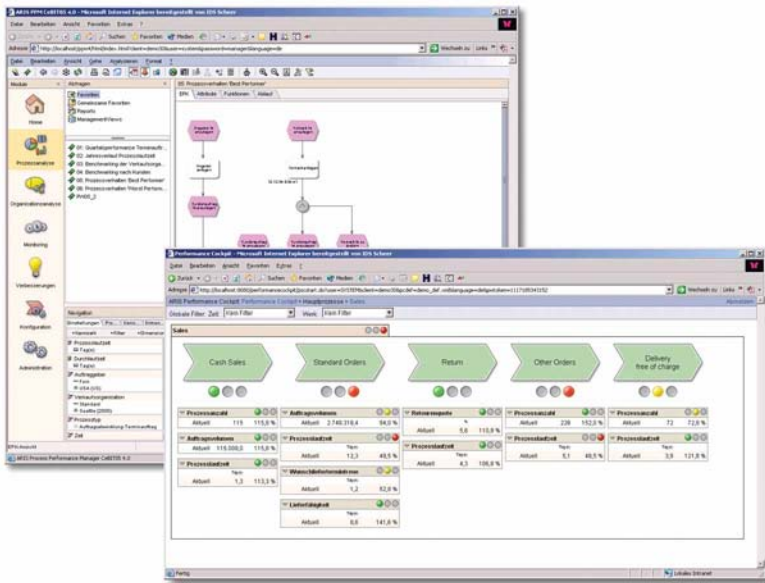
Module: Performance Dashboard

The Performance Dashboard enables the combination of cross-company ARIS process maps, including management -, main- and support-processes, with corresponding key data.

The approved dashboard view provides immediate visualization of properly running processes and the detection of deviations from target figures.

Module: Process Mining

The ARIS PPM Process Mining module provides process owners with automated analytical methods for an accelerated search of conspicuous activities holding great optimization potential. Easy-to-use assistants ensure time-saving execution of analyses to disclose hidden weak spots. This key critical data can be instantly used to your advantage.



Module: Early Alert & Online Monitoring

The ARIS PPM Online Monitoring component ensures that no stagnant running processes go unnoticed. All running activities are monitored across systems and organizations for any deviations from planned values. In case of any deviation, the process owners are notified immediately, in order to take corrective actions.

Module: OrgAnalyzer

In the ARIS PPM Release 4.0, the OrgAnalyzer Module provides a "view behind the organization charts" (e.g., Does the technical sales department satisfy its tasks regarding quality and quantity?).

In OrgAnalyzer, extensive activity- and communication-analyses display the relationship between business units and employees as well as the connections between process organization and process development (drill down at every org chart). Techniques descending from statistics (correspondence analysis) and sociology (social network analysis) are utilized in this functionality.

Fields of Application and Reference

It has become essential to record and analyze business process consistency and act accordingly. Thus, ARIS PPM is used by:

- Department heads
- CIOs
- Chairmen and CEOs

These individuals use ARIS PPM to monitor and control core processes, such as:

- Order processing
- Procurement
- Maintenance
- Transport and logistics
- Incident and problem management
- Loan processing and securities business in the finance sector
- Re-application business and claim management in the insurance sector
- Service Level Agreements (SLAs)

Software Architecture

ARIS PPM is a browser-based, cross-platform client/server solution built on JAVA. The JAVA Application Server extracts relevant KPIs from existing IT systems, aggregates them and then allocates them in a central database.

About IDS Scheer

The software and consulting company IDS Scheer is the leading provider of Business Process Management and IT solutions. With its ARIS Platform for Process Excellence, IDS Scheer offers its customers an integrated and complete tool portfolio for strategy, design, implementation and controlling of business processes thus supporting them around the entire process lifecycle. As part of the ARIS Platform for Process Excellence, ARIS Toolset is the world's best selling tool for process optimization. A strategic co-operation with SAP makes the ARIS tools and methods standards for the NetWeaver platform.

Thanks to the integrated approach of ARIS Value Engineering, IDS Scheer consultants build bridges between corporate strategy, the processes derived from it, the IT solutions needed to support it and also the controlling of running processes.

IDS Scheer was founded in 1984 by Prof. August-Wilhelm Scheer and now with some 2300 employees serves about 4,000 customers in over 50 countries. In 2004, the company earned revenues of more than 280 million Euro.

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